



## VOLUNTEER CONTRACT

Welcome to the West Broadway Youth Outreach. We value your gifts of time, skill, and dedication to the wellbeing of our kids.

In order to best serve the needs of our children, your signature below will confirm that you accept the following terms of a volunteer.

- ↪ To be prompt and reliable in reporting for volunteer work and to keep a monthly record of hours worked.
- ↪ To notify the agency if unable to work any particular shift. At least two weeks notice of termination is required.
- ↪ To seek assistance from, report to, and work cooperatively with agency staff.
- ↪ To respect the dignity of the children and the integrity of the agency in maintaining confidentiality as outlined in the Oath of Confidentiality.
- ↪ To endeavour to work as a volunteer with this agency for a minimum period of 4 months

All terms of this agreement are mutually acceptable to the undersigned.

\_\_\_\_\_

Date

\_\_\_\_\_

Signature

\_\_\_\_\_

WBYO Staff



# VOLUNTEER APPLICATION FORM

Before being eligible to volunteer for an outing, the volunteer needs to participate in *at least 4 in-programs* and before being eligible to volunteer for camp, the volunteer needs to participate in *at least 8 in-programs* and *2 outings*.

Name	Date
Address	Email
Home Number	Work Number
Occupation	Place of Employment

How did you hear about West Broadway Youth Outreach? \_\_\_\_\_

\_\_\_\_\_

What do you know about our programs? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## **EDUCATION**

Grade completed or degree: \_\_\_\_\_

Other education or training: \_\_\_\_\_

\_\_\_\_\_

## **WORK / VOLUNTEER EXPERIENCE**

What do you do at work: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Through your work or volunteer efforts have you worked with children? Yes  No

Describe any previous volunteer experience: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## **SPECIAL SKILLS AND INTERESTS**

List any special skills, interests, or hobbies:

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Do you speak a second language? Yes  No  What language(s)? \_\_\_\_\_

**VOLUNTEER POSITION:**

What kind of volunteer position / work are you interested in? \_\_\_\_\_

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What are your reasons for wanting to volunteer specifically at WBYO? \_\_\_\_\_

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We require a minimum commitment of 4 months. Will that be a problem? Yes  No

**OTHER**

Do you have a driver's license? Yes  No  Access to a vehicle? Yes  No

Would you be willing to drive children, staff and/or volunteers on outings? Yes  No

Would you object to having us obtain a drivers abstract? Yes  No

Do you have CPR certification? Yes  No  Expires: \_\_\_\_\_ First Aid? Yes  No  Expires: \_\_\_\_\_

**REFERENCES:** (three character references, preferably relevant to position, not family)

Name	Years Known
Occupation	Place Of Employment
Telephone Number	Relationship

Name	Years Known
Occupation	Place Of Employment
Telephone Number	Relationship

Name	Years Known
Occupation	Place Of Employment
Telephone Number	Relationship

**FOR OFFICE USE ONLY**

Interviewed By:

Date:





## Application for a Child Abuse Registry Check by Employers and Others

Application pursuant to Section 19.3(3.1) of *The Child and Family Services Act* for access to the Child Abuse Registry

### Part 1 Consent to Collection & Disclosure of Information and Results

I understand that the Applicant is obtaining my personal information (including, if necessary for identification purposes, my Manitoba Health Reg. No.) described in Part 2 B to disclose this information to the Director of Child and Family Services (the Director) so that the Director can conduct a Child Abuse Registry check on me. I understand that my personal information is being collected under the authority of subsection 37(1) of *The Freedom of Information and Protection of Privacy Act* and that my personal health information, if any, is being collected under the authority of subsection 14(1) of *The Personal Health Information Act*.

I understand that the Director will also use this information to update the Manitoba Child and Family Services Information System (CFSIS) and the Intake Module (IM) (collectively known as CFSA).

I understand that the results of the Child Abuse Registry check will disclose whether my name is listed on the Registry and that the Director will disclose these results to the Applicant.

I understand that the disclosure of the results of the check to the Applicant is authorized under Section 19 of *The Child and Family Services Act* and is the minimum amount of information necessary to accomplish the purpose(s) specified in Part 2 A-2.

I understand that the Applicant requires the results of the Child Abuse Registry check for the purpose(s) specified in Part 2 A-2. This information will be available to employees or agents of the Applicant only on a need to know basis.

I understand that the Applicant will use the information only for the above purpose(s) unless use for another purpose is authorized or required by law.

I understand that the Applicant will not further disclose the results of the Child Abuse Registry check without my written consent unless authorized or required to do so by law.

I understand that the Director will release no other information without my written consent unless the Director is authorized or required to do so by law.

I understand that I may revoke this consent to the collection and disclosure of information and results by written statement at any time prior to the information being released under this consent.

I acknowledge that a photocopy of this signed consent is sufficient to allow for the disclosure of the information requested.

Consent below is limited to this application only and becomes effective on the date signed. This consent expires six months from the effective date.

I hereby consent to the collection of information in Part 2 B by the Applicant, its disclosure to the Director and the disclosure of the results of the check, described in Part 2 C, by the Director to the Applicant.

DATE: \_\_\_\_\_ SUBJECT'S SIGNATURE: \_\_\_\_\_

If you have any questions about the collection and disclosure of your personal information, you should contact the Child Abuse Registry at (204) 945-6967.



# Application for a Child Abuse Registry Check by Employers and Others

Application pursuant to Section 19.3(3.1) of *The Child and Family Services Act* for access to the Child Abuse Registry

## Part 2 Information and Results

### SECTION A - Access by EMPLOYERS AND OTHERS (to be completed by the Employer/Other)

A-1 Applicant's Mailing Label. Please print all information clearly.

Ken Opaleke, Program Director
West Broadway Youth Outreach Inc.
646 Portage Avenue
Winnipeg MB R3C 0G6

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
 Contact Person Telephone Number Office / Program / School

A-2 Purpose of Registry Check: (Please check at least one of the following)

- To assess the Subject of this check:
  - Whose work, whether paid or unpaid, involves or may involve the care, custody, control or charge of a child
  - Whose work, whether paid or unpaid, permits or may permit access to a child
  - Who, on behalf of an agency or the holder of a foster home licence, works directly with foster children for 10 or more hours per week and who may have unsupervised access to foster children [M.R. 18/99 s. 18(1)(e)]

A-3 Position:  Volunteer  Paid Staff  Other  
 Briefly describe position: aiding in the care of school-aged children

A-4 Applicant Authorization: ACCESS CODE: 411-95

\_\_\_\_\_  
 Signature of Applicant staff who verified Subject's identification Applicant's Signature (Executive Director or Supervisor)

NOTE: There is a non-refundable fee of \$15.00 per application. Please refer to Part 3 for fee payment details.

### SECTION B - SUBJECT'S INFORMATION (to be completed by the person being checked) (PLEASE PRINT CLEARLY)

B-1 Name: \_\_\_\_\_  
 Surname Given Name Middle Name

Previous and Other Names:

a) Maiden Name: \_\_\_\_\_ b) Legal Name Change: \_\_\_\_\_  
 c) Also Known As: \_\_\_\_\_ d) Other Names Known by: \_\_\_\_\_

B-2 Birth Date: Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_ B-3 Male  Female

B-4 Current Address: \_\_\_\_\_ City: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Telephone: (\_\_\_\_\_) \_\_\_\_\_

B-5 Previous addresses for a minimum of 5 years: \_\_\_\_\_

B-6 IDENTIFICATION: I have chosen and presented two (2) pieces of identification that have been verified by the Applicant in A-4:

SIN No. \_\_\_\_\_ MHSC No. (6 digit) \_\_\_\_\_  
 Band and Status No. \_\_\_\_\_ Driver's Licence: \_\_\_\_\_  
 Passport or Birth Certificate No. \_\_\_\_\_ Other (please identify) \_\_\_\_\_

B-7 I hereby authorize the Director of Child and Family Services to search the Manitoba Child Abuse Registry to determine if my name is listed on the Registry. I hereby give my consent for the release of this information in writing to the applicant in A1 for purposes identified in A-2 and Part 1.

Date: \_\_\_\_\_ SUBJECT'S SIGNATURE: \_\_\_\_\_

### SECTION C - MANITOBA CHILD ABUSE REGISTRY RESULTS (to be completed by the Director of Child and Family Services) Office Use Only

This is to certify that as of the date indicated in this section, the subject:

IS NOT listed on the Manitoba Child Abuse Registry  DATE: \_\_\_\_\_  
 IS LISTED on the Manitoba Child Abuse Registry  \_\_\_\_\_  
 Director of Child and Family Services or Designate

Note: The name of a young offender (under 18) may not appear on the CAR due to the non-disclosure provisions of *The Young Offenders Act* or *The Youth Criminal Justice Act*. The Applicant shall not use or disclose the personal (health) information provided by the Subject except for the purpose(s) stated in Part 1 and Part 2.



# Application for a Child Abuse Registry Check by Employers and Others

Application pursuant to Section 19.3(3.1) of *The Child and Family Services Act* for access to the Child Abuse Registry

## Part 3 Fee Payment

Applicant's Name: West Broadway Subject's Name \_\_\_\_\_

Payment Exemption Youth Outreach

There may be no fee depending on the purpose of the check. Please refer to Manitoba Regulation 16/99 subsection 11.1(2).

All fee exemptions are subject to an audit by the Child Protection Branch.

Exempted – no fee attached

### Payment Method (Please check one box only and print all information clearly)

**VISA** Card Number \_\_\_\_\_ Expiry Date \_\_\_\_\_  
Name as it Appears on Card \_\_\_\_\_  
Amount: \_\_\_\_\_ (Canadian funds)  
Authorization: \_\_\_\_\_  
Signature of Cardholder \_\_\_\_\_

**MASTERCARD** Card Number \_\_\_\_\_ Expiry Date \_\_\_\_\_  
Name as it Appears on Card \_\_\_\_\_  
Amount: \_\_\_\_\_ (Canadian funds)  
Authorization: \_\_\_\_\_  
Signature of Cardholder \_\_\_\_\_

**CHEQUE** *made payable to the Minister of Finance*

Note: Post-dated cheques will not be accepted. There is a \$20.00 NSF charge for all returned cheques.

**MONEY ORDER** *made payable to the Minister of Finance*

**CASH** (Note: It is recommended that you do not send cash through the mail.)

Receipts will only be issued if requested at the time the Application is submitted.

Check  if receipt is required.

All three parts of this Application must be forwarded to the Child Abuse Registry for a check to be completed.

FOR CHILD ABUSE REGISTRY OFFICE USE ONLY	
Application Received	Date
<input type="checkbox"/> <b>IN-HOUSE</b>	_____
<input type="checkbox"/> <b>MAIL</b>	_____
<input type="checkbox"/> <b>COURIER</b>	_____
<input type="checkbox"/> <b>FAX</b>	_____
<input type="checkbox"/> Multiple Applications # _____	







## West Broadway Youth Outreach

646 Portage Avenue, Winnipeg MB R3C0G6

T: 204.774.0451

[wbyokidz@gmail.com](mailto:wbyokidz@gmail.com)

<http://www.westbroadwayyouthoutreach.com>

### Confidentiality Agreement

#### West Broadway Youth Outreach (WBYO) Volunteers

I undertake to keep in strict confidence, except as required by law, or as authorized by the person or party, any information regarding families, children, donors, employees, and any other organization or community members that comes to my attention as a result of performing my work at WBYO.

I agree to not discuss any case material, historical, or any other information concerning the children with whom I am involved, other than with the appropriate WBYO staff supervisors. Such discussions, as required, are to be carried out in the strictest of confidence.

I agree to never remove confidential material of any kind from the premises of WBYO unless authorized as part of my duties, or with the express permission or direction to do so from the Executive Director.

I acknowledge that this agreement applies to all forms of communication including social media. Information intended for social media must be cleared by the WBYO Executive Director or board of directors to protect the safety and security of WBYO clients.

Signature of WBYO volunteer \_\_\_\_\_

Signature of Director \_\_\_\_\_

Director's Assistant \_\_\_\_\_

Date \_\_\_\_\_ Name \_\_\_\_\_





## Ten Year's of Memories at WBYO

by Nahome

I've been coming to WBYO for 10 years. I started as a 5-year-old and now I help the younger kids.

One of the best times was when I was Top Homework Kid in Grade Five. I just started at a new school and they gave more homework. Every Monday and Wednesday I was part of Homework Club. We would have snacks and volunteers would help.

I never became part of the Straight A's dinner, but I was picked as the hardest working. Then, at the end of the year, the top 10 homework kids went to the Red River Ex.

Another motivator was that we'd get slurpees. Ken uses slurpees and all kinds of ways of tricking kids into reading.

I also like team sports every Thursday at Mulvey School.

I liked going on trips to places like The Forks, Patricia Beach and the Morden Apple Corn Festival.

On the first Sunday in June we have the 5ish run – almost 5 km. My favourite part is at the end when we get to throw a pie in Ken's face.



## OUR CONTRIBUTORS

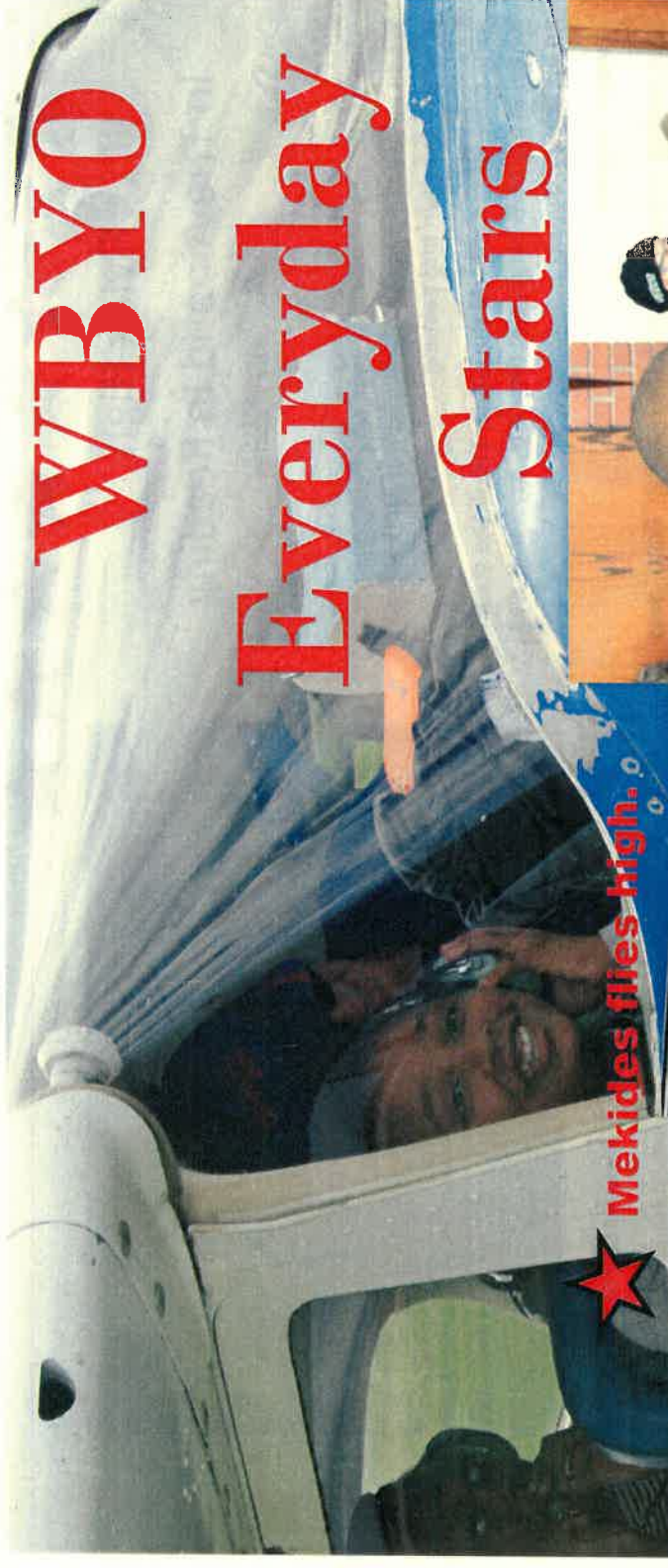
Mekides Beyene is in Grade 5.  
Mumtaz Mohamud is in Grade 7.  
Aishat Oladeji in in Grade 7.  
Nahome Bekele is in Grade 10.  
Loana Valdez coordinated the writers and the photos.  
Thanks to Terese Taylor and Mike Maunder from *The Leaf!*



*In his early years (Above)*

*Nahome with pilot (Below)*

*Ken and pie at the 5ish Run (Below)*



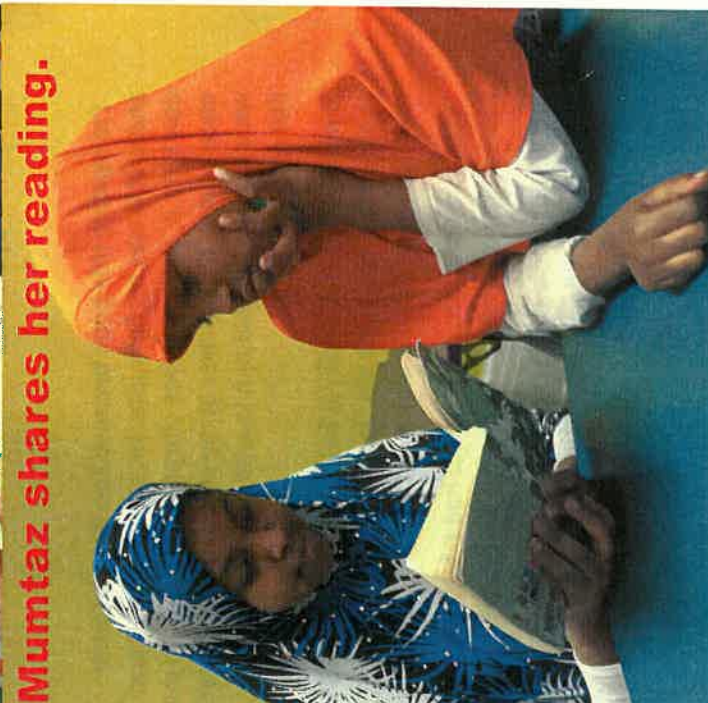
**Mekides flies high.**



**Imam reads 117 books**



**10 years at WBYO with Nahome**



**Mumtaz shares her reading.**

# WBYO Everyday Stars



## Flying High

### In The Air and In Reading

by Mekides

One of the best things this year was flying a plane. When we went up in the plane and put on the ear-phones it was fun and calming.

The pilot let me control the plane. I took the steering wheel in my own hands and flew it by myself. It was an amazing view.

I wasn't scared.

But getting tested last week for reading "Coco" was terrifying. It was petrifying getting tested by Ken.

But I passed, and we went to see the movie ("Coco").

Flying was great, but reading is great too. I love Dr. Seuss.

I want to get my driver's license when I'm 16. In the meantime, I'd love to fly a plane again.



Mekides boards the plane at Lyncrest Airfield.



Cover of *The Chrysalids*, Penguin edition

## Reading "The Chrysalids"

by Mumtaz

I'm reading this book because Ken gave it to me and said it was his favourite. He said if I read it and don't like it, then I get free slurpees delivered to me once a week during class at my school. He said that's what his teacher told him in grade 7 to get him to like reading.

I'm not done the book yet but I've read the first few chapters. So far I think it's "fantastic" - it reminds me of fantasy and magical!

Way, way back I met a girl who had 6 toes on each foot, which reminds me of Sophie from the book.

I really like how David has his dreams and talks about this wonderful, wonderful city.

I can't wait to read about what happens next!



## World of Reading

by Aishat

My brother and I love to read. His picture is on the cover at the Read-a-thon. He got an award because he read 117 books in the school year. He's only in Grade 4.

I think the Read-a-thon is a lot of fun. You get to read with lawyers which is pretty cool.

In one day I read over 70 books and won a sled, a HUGE Kinder surprise, and a Barbie doll. My favourite kinds of books to read are graphic novels and short chapter books.

At WBYO, there is a Bookworms program where if you read 10 books you get to go on an outing. The first three kids who read 100 books get a free laptop - one of these days I'm going to win a laptop!



Aishat reads with volunteer lawyer, Heather. Her brother Imam is in the background.

## Books! Books! Books!

Imam, Anna and Daniel browse at the Lawyers For Literacy Read-a-thon.



# Attention Wonderific Volunteer Team

Please help our kids and staff team to get to know you better by filling out this fun filled questionnaire :-)

Name (meaning)? \_\_\_\_\_

Address? \_\_\_\_\_

Phone Number? \_\_\_\_\_

Date of birth? \_\_\_\_\_

Favorite color? \_\_\_\_\_

Favorite genre of music/song? \_\_\_\_\_

Favorite hobbies? \_\_\_\_\_

Dream destination? \_\_\_\_\_

Dream career? \_\_\_\_\_

Favorite meal? \_\_\_\_\_

Shirt size? \_\_\_\_\_

Shoe size? \_\_\_\_\_

Favorite drink? \_\_\_\_\_

Favorite book/ author/ genre of books? \_\_\_\_\_

Favorite province? \_\_\_\_\_

Pet of choice? \_\_\_\_\_

Top 5 bucket list activities? \_\_\_\_\_

Top 3 favorite Tv-shows? \_\_\_\_\_

Top 5 favorite movies? \_\_\_\_\_

Favorite things to do outdoors? \_\_\_\_\_

Favorite candies? \_\_\_\_\_

Favorite dessert? \_\_\_\_\_

What do you truly love? \_\_\_\_\_

What would you do if you won the lottery? \_\_\_\_\_

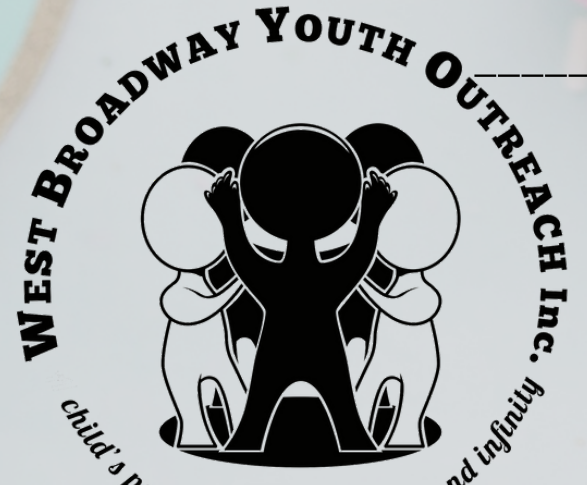
A hidden talent? \_\_\_\_\_

A random fact about yourself? \_\_\_\_\_

Favorite thing about West Broadway Youth Outreach? \_\_\_\_\_

Your most embarrassing childhood memory?

What is the strangest thing you are willing to admit about yourself?



2018 ORDER OF MANITOBA RECIPIENT

Looking forward to your responses, please send them in at your earliest convenience :-)

(204) 774-0451 | WBYOKIDZ@GMAIL.COM  
WWW.WESTBROADWAYYOUTHOUTREACH.COM  
646 PORTAGE AVE, WINNIPEG MB, R3C 0G6





### Academic Programs

Our academic supports include a Homework Club and literacy programming with volunteer tutors who help children develop a love of learning. Academic achievement is rewarded at WBYO with anything from treats to bungee jumping or a hot air balloon ride when a child gets a "Straight A" report card.

### Recreational Programs

WBYO is a place for children to have fun and feel comfortable being themselves. Our recreational programs include sports and organized games, swimming, yoga, bingo, board games, and movies. Children are encouraged to get active, play fair, and respect others.



### Life Skills Programs

We put an emphasis on equipping children with the skills they need to become responsible and resilient adults. We incorporate life skills learning into all of our programming, especially in our cooking, laundry, career mentorship, leadership and music programs.

### Summer Programs

Throughout the summer, we make an effort to give West Broadway kids the opportunity to experience everything that Winnipeg (and beyond) has to offer. Activities include daily outings to parks, pools, community centres, music festivals, and museums. We also take children on camping trips in the Whiteshell to explore nature and life beyond Winnipeg's inner-city.



A recreational and life skills program for core-area school-aged youth

**West Broadway Youth Outreach** (WBYO) is a drop-in recreational and life skills program for youth in the West Broadway area and beyond. We provide year-round, free after-school and summer programming in a safe, fun and nurturing environment. WBYO ensures that local children have opportunities to learn and grow in an atmosphere where their basic emotional, social and educational needs are met and supported by positive role models.

### **Our Vision**

Children realizing their potential.

### **Our Mission**

West Broadway Youth Outreach provides a safe, fun and caring environment where children are provided opportunities to learn and grow. Free structured programming and positive role models instil a sense of accountability, teach life skills, encourage positive behaviour and support children towards achieving their infinite potential.

# How Can You Get Involved?

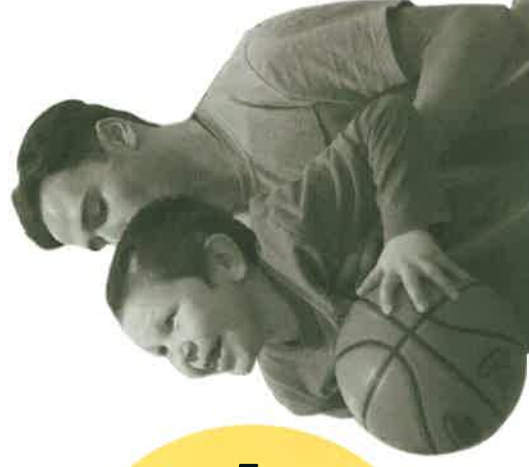
## **Volunteer**

We are always looking for enthusiastic volunteers to help with our programs, or behind the scenes with fundraising, joining our board of directors, or committee support. Our awesome volunteers are what make our program successful by engaging kids, giving them positive role models and making them feel valued.

## **Donate**

You can also help out by donating anything that a child could use — snacks, clothes, games, books, musical instruments, passes to events, and of course, financial contributions are greatly appreciated.

To **volunteer** or **make a donation**, call WBYO at **204-774-0451** or email us at **wbyokidz@gmail.com**



## **West Broadway Youth Outreach**

646 Portage Avenue, Winnipeg, MB R3C 0G6  
T: 204-774-0451 E: [wbyokidz@gmail.com](mailto:wbyokidz@gmail.com)  
[westbroadwayouthoutreach.com](http://westbroadwayouthoutreach.com)



SERVICING YOUTH IN THE WEST BROADWAY AREA FROM ARLINGTON ST., OSBORNE ST., THE ASSINIBOINE RIVER AND BEYOND



A United Way Member Agency





## **KIDS COME FIRST**

**So you want to be a West Broadway Youth Outreach volunteer.  
Great Choice!**

**We have the best kids and volunteer core in the city.**

**There are a few things that you need to know and need to be done before you become official.**

- 1. Fill out a volunteer application form and return it to us so we can check your references.**
- 2. Sign the Volunteer Contract and Oath of Confidentiality**
- 3. Fill out and return a child abuse registry check\*.**
- 4. Go to the Public Safety building (2nd floor) and have a criminal record check done by the police.\*\* It costs around \$30. Having a criminal record does not automatically disqualify you from becoming a volunteer but we need to know.**

**After those 4 things are done, we can figure out a program that works best with your interests and schedule for you to volunteer. When you pick a regular program that you'd like to volunteer at, we expect you to show up regularly and on time. If you can't make it to a program, or are going to be late, please give us a call or send us an email to let us know so we don't worry about you. Also, if you have some free time and would like to volunteer for a program you don't usually come to, just give us a call and come on over! In case we have a special outing or program location gets changed, we want to make sure that you can find us!**

**\*We also need to see two pieces of identification**

**\*\*If you have had a criminal record check or Child Abuse Registry check done in the past year we will accept an official copy.**





# KIDS COME FIRST

At WBYO, we expect the best from our kids and hold them accountable for their behaviour, The three rules that we have for the behaviour of any kid at WBYO are:

- 1) Use appropriate language.
- 2) Keep your hands and feet to yourself.
- 3) Treat others the way you want to be treated.

We also expect the adults who interact with WBYO kids look out for the best interests of the kids. Our philosophy is always that the *kids come first*, and underlying this basic principle, we have the following expectations of any volunteer, staff, or practicum student who interacts with them at the program.

## 1) ROLE MODEL EXPECTATIONS.

When you choose to work or volunteer at WBYO, you are agreeing to be a positive role model for West Broadway kids. This means living up to the same expectations that we have for them: use appropriate language, keep your hands and feet to yourself and treat children, staff, volunteers, and parents at WBYO with respect. The best way for children to learn positive behaviour is to see it in action.

## 2) BE PREPARED.

Show up ready for the day ahead. This means coming on time, well rested and with what you need for the day's activities. This might include a bathing suit and towel if we're going swimming, running shoes if we're playing sports, a water bottle and hat if we're in sun all day, etc. If you take care of yourself and your own health, you will be a lot more help to the kids.

## 3) BE ENGAGED.

As the kids get to know you, they will be excited to see you and interact with you. We take a hands-on approach at WBYO, meaning that we think the kids will get the most out of interacting with you if you are right there alongside them, sweating in the basketball court, tossing them in the pool, or telling them a joke. The kids don't get to benefit from your awesome personality if you sit in the corner texting, listening to your i-pod, or chatting with other staff.

## 4) BE PROFESSIONAL.

Being professional means understanding our boundaries and limitations. We are mandated to be a recreational program. If we cross that boundary and take on a role we are not trained for, acting as a counselor, parent, minister, best friend, etc., we will be doing a disservice to the children. Therefore, we have to remind ourselves of our place as positive adult role models in a recreational environment and avoid topics of conversation which we are not qualified to give advice on (e.g. sex, religion, substance use etc.). If issues come up which we are not prepared to deal with, please refer them to a WBYO Director, who will help refer families to the appropriate professionals to handle these issues.

## 5) BE SAFE.

While we want you to have fun with WBYO kids and let loose, this can never come at the expense of their safety, and we always err on the side of caution. For example, when walking with kids we cross the street only at crosswalks, we only ride bikes if everyone has helmets, and all kids in vehicles must be wearing seatbelts. Parents have entrusted us with the safety of their kids, and it's not worth taking risks. Please help us continue on our decades-long track record of no serious injuries at WBYO.



## WONDERFUL WAYS TO SHOW A WBYO CHILD YOU CARE

- \* show compassion \* walk in the rain \* brag about them \* let them help \* believe in possibilities \* stop yelling \* say yes as often as possible \* take time and answer all of their questions \* remember, they have not been on Earth very long \* celebrate mistakes \* remove guilt \* allow them to love themselves \* encourage \* understand \* sing during snack \* ask their opinions \* honour their NO's \* allow them to be different \* accept their differences \* giggle a lot \* let them be silly \* be silly yourself \* say no when necessary \* learn from them \* let them be kids (it's what they do best!) \* speak kindly \* make lots of time for them \* let them help as much as possible \* always remember that no matter what the problem, it can always be cleaned, dried or fixed \* let them know they are the best version of themselves in the city, province, country, world and universe
- \* and above all: keep them in your hearts ALWAYS \*